

Application Form for Refund of Money in SBI-CMRL Metro Card

Name*																				
Registered Mobile Number*																				
E-mail Address																				
Card Number *																				
Name of SBI Branch*																				
Refund Amount	Transit (Global) Balance Rs.				Retail (Host) Balance Rs.				Total Balance Rs.											
Mode of Refund	#Cash				Bank Transfer				Other Bank A/c. (with applicable charges)											
Bank A/c. Details (Other than Cash refund)	Name of Bank & Branch				A/c. number				IFSC Code											

All fields marked with * are mandatory. Please fill the form in Block Letters.
"Cash refund is limited to the 10,000 INR. More than Rs.10,000 will be refunded to the bank account only."

Declaration by the Customer:

I hereby declare that I have read the Terms and Conditions for refund of SBI-CMRL Metro Card. I have fully understood the concept of Transit (Global) balance and Retail (Host) balance. I have also understood that, in case of lost card, only Retail (Host) balance will be refunded. In case, the refund amount is requested by credit to other Bank account, applicable charges will apply.

I hereby give my consent for recovering all offline transactions made on the Transit (Global) card before surrendering and not recorded on the card by debiting transit (Global) balance. I further, understand that amount will be refunded in T+7 working days, in case card is presented.

In case of loss of card, customer needs to block his Card to avoid any misuse of the balance.

I am aware that the full refund of card balance (No partial payment) is available only at SBI nodal branch and not at Metro Counter. Signed cancellation form is required to be submitted to Nodal Branch and after verifying identity of the customer, refund process will be initiated. At the time of closure / refund, verification of mobile number and any of the OVDs (Officially Valid Documents) verification is mandatory.

In case of refund in cash, I will collect the refund amount from the nodal branch of SBI. I agree to be bound by these terms and conditions as may be in force from time-to-time.

Date: / /

Place:

Signature of Card Holder

For Office use only

(Note: On receipt of Card, it must be blocked before initiating refund process, duly recorded in card destroyed register)

Card Number	:	
Card Block reference number	:	
Card Destroyed date	:	
Transit (Travel) Bal. Rs. _____	Retail (Host) Bal. Rs. _____	Total Bal. Rs. _____
Mode of Payment	Cash / Bank Transfer / NEFT (with applicable charges)	
Q. No. / Journal No. / UTR No. →		

Date: / /

Signature of Bank Official